

**Workshop on Establishment of a Regional Agricultural Market
Information System**

**Port-of-Spain, Trinidad & Tobago,
February 15-17, 2011**

**CARICOM Secretariat
Integrated Information
Systems**

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The background features a large, semi-transparent watermark of the CARICOM logo. The logo consists of a stylized 'C' shape formed by two interlocking lines, one light blue and one light purple. Below the 'C' is the word 'CARICOM' in a bold, sans-serif font, also in light blue and purple.

GOAL

The provision of efficient, up to date and timely Information Technology services to the Secretariat for advancing Caribbean Regional Integration

SCOPE CATEGORIES

- System integration
- Information Kiosk
- Software Development
- Infrastructure and Security
- Video Conferencing and Web collaboration
- Internal and External Support
- Intranet and Website

System integration

- A discipline that combines processes and procedures from systems engineering, systems management, and product development for the purpose of developing large-scale complex systems. These complex systems involve hardware and software and may be based on existing or legacy systems coupled with new requirements to add significant added functionality.

Information Kiosk

- A stall set up in a public place where one can obtain information (From a human or computer).
 - Features
 - Static information
 - Summary information
 - Touch Screen web based interface

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Software Development

- Support customized application software
- Design, develop and support in-house applications
- Research and advise on application software

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Infrastructure and Security

- Support the implementation of
 - IT Security Disaster Recovery Plans
 - IT policies and procedures
- Manage:
 - IT infrastructure
 - Internet bandwidth at the Headquarters
- Installation: Network equipment, Computer systems, etc.
- End user technical support

Video Conferencing and Web Collaboration

- Installation and support for Member States and Associate Members
- Coordination of the technical and administrative arrangements
- Maintenance (Secretariat)
- Research and Development
 - GoToMeeting
 - Nefsis web conferencing

Internal and External Support

- Provide guidance on the acquisition of hardware and software
- Implement and support applications for Programmes and Projects
- Coordinate and provide IT support and guidance to:
 - External CARICOM offices
 - Member States
- Training

Intranet and Website

- Intranet:
 - Internal
 - Information sharing
- Web:
 - Aid in the development and enhancement
 - Monitoring and evaluation support
 - Support the websites for Programmes and Projects
 - Manage domain names and hosting used by “CARICOM”



Thank You!

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